

## **ABSTRACT**

Gathering information about a user message in a computer system may include detecting a user message identifier that a program uses in presenting a user message in a computer system where the program is being executed. The detected user message identifier may be used in storing information about the presented user message in a log that is accessible to a user of the computer system. The stored information may include how many messages have been generated, to which user names the message(s) were issued, a program or subroutine that triggered the message, and a status of a call stack when the message was issued. The message identifier(s) may be detected in a message handler, the kernel, or in another unit of the computer system. The gathered information may be automatically analyzed to determine whether the user message is unsuitable for end users.

60183044.doc